

TITLE OF REPORT: **Adult Social Care and Public Health – Making Gateshead a Place Where Everyone Thrives – End of Year assessment of performance and delivery 2018/19**

REPORT OF: **Caroline O’Neill, Strategic Director of Care, Wellbeing and Learning**

SUMMARY

This report provides the year end assessment of performance and delivery for the period 1 October 2018 to 31 March 2019 in relation to the Council’s Thrive agenda.

Background

1. The report forms part of the Council’s performance management framework and gives an overview of progress for the priorities appropriate to the remit of Care, Health and Wellbeing Overview and Scrutiny Committee (OSC).
2. The Council’s strategic approach Making Gateshead a Place Where Everyone Thrives, was approved by Cabinet in March 2018 to ensure the Council continues to get the best outcomes for local people and remains a viable and sustainable organisation into the future.
3. Committee were advised at the meeting in December 2018, that a review of the strategic indicators has been undertaken to ensure their appropriateness in measuring performance relating to the Thrive agenda.

Delivery and Performance

4. This report has been aligned to the Councils pledges. Section A provides an overview of performance linked to the indicators identified as falling under each pledge, along with any achievements or challenges. The section summarises if performance has improved or declined since the same period in the previous year. Also included is an update of actions identified in the previous periods report and actions identified for the next 6 months.
5. Section B provides a performance dashboard with individual performance details for the 19 indicators identified, grouped by the relevant pledge.
6. The current strategic indicators were reviewed in January 2019 to ensure they continue to be appropriate in measuring performance in respect of the Thrive agenda. 1 new indicator was identified and is identified in appendix 1. This new indicator will be incorporated into the first report of the 2019/20 cycle. The service proposes further review and refinement of our strategic indicators during the year, in light of the development of the CWL Strategic Priorities set out in Appendix 2.

Recommendation

7. Members are asked to receive this report for information and consider:

- (i) whether the activities undertaken during October 2018 to March 2019 are achieving the desired outcomes, in making Gateshead a place where everyone thrives,
- (ii) identify any areas they feel they require more detail about or feel require further scrutiny,
- (iii) note that Cabinet will consider a composite performance report at their meeting on 16 July 2019.

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